

WARRANTY TERMS

- a) Dell'Orco & Villani guarantees its machines and equipment against material or manufacturing faults and defects for mechanical parts, up to a period of **12 months from the date of installation, or 18 months from the readiness of the equipment, whichever happens first.**
- b) During the warranty period Dell'Orco & Villani commit themselves to remove material and/or manufacturing faults and defects in the time required; this, on condition that the machine and auxiliary equipment was assembled with the assistance of Dell'Orco & Villani technicians according to the best maintenance rules specified in the operation manual supplied alongwith the machinery.
- c) The defective parts under warranty are repaired or replaced by Dell'Orco & Villani free of charge. The transport and/or shipment costs are always at the Customer' s expense, as well as the travel expenses to and from the Customer' s plant for servicing and repairs by Dell'Orco & Villani technicians.
- d) Labor costs relating to the intervention of Dell'Orco & Villani technicians or by personnel authorized by us at the customer's premises are borne by the supplier only when these defects cannot be eliminated with the mere supply of spare part, but need indispensable on-site intervention by one of our technicians.
- e) This commitment by Dell'Orco & Villani excludes any other legal effect of the warranty.
- f) Excluded from the warranty are all consumables (pins, metal wires, rubber parts, etc...) and tools.

In particular:

- 1) Dell'Orco & Villani company guarantees for a period of 12 months after setting at work of the machine (or for a maximum period of 18 months from the readiness of the equipment, whichever happens first), all the mechanical parts manufactured by same which are found to be defective due to erroneous methods of construction.
- 2) The parts incorporated in the machine which are not manufactured by Dell'Orco & Villani are covered by the sole guarantee of the individual manufacturers (for example: motors, reducing gears, speed change gears, electric, electronic and pneumatic components etc.).
- 3) This guarantee is valid only while the machine remains property of the original buyer, after general test and inspection by technicians and is used according to Dell'Orco & Villani's recommendations.
- 4) Dell'Orco & Villani company will replace free of charge, free Dell'Orco & Villani factory, any part of the machine which prove to be defective upon inspection in our factory or by personnel authorised by our company.
- 5) The guarantee does not apply in case the breakage is due to negligence or improper use of the machine and ceases immediately and automatically if the machine undergoes modifications or repairs without authorisation.
- 6) If, during the warranty intervention of our technician, improper use or tampering with the machinery is detected, all intervention costs will be invoiced at current rates.
- 7) In any case the buyer has no right for a reimbursement for the loss of production.
- 8) If, despite the supply of the spare part under warranty, the customer also requests the intervention of our technician at his plant, then this intervention will be totally borne by the customer; and in particular the costs of:
 - air ticket and travel expenses
 - local transfers
 - room and board
 - labor at current rates.

However, at Dell'Orco & Villani's charge will be all parts which have been found defective.
These parts will be replaced free of charge ex-works our factory in Capalle.